

3H Biomedicals Data Protection Policy

Here's how we manage your personal information:

In order to offer you our services, we need to process your personal information. We protect your privacy and do not collect more information than we need. We never sell the data to third parties. It is important that you read and understand our data protection policy before ordering or using our products and services. If you have any questions about our data protection policy, you can always contact us at info@3hbiomedical.com

By ordering or using 3H Biomedical's products and services, you accept our data protection policy and our processing of your personal information. You also agree that 3H Biomedicals uses electronic communication channels to communicate and send information to you.

Here we explain how we collect and use your personal information. We also describe what rights you have.

Collection and use of data

What information do we collect?

This data protection policy covers all data we collect, for example from websites, social media, phone or email contact and events/fairs. We may combine personal data collected in a way (such as a website) with personal data collected in another way (e.g. on courses).

Information you provide to us

You can directly or indirectly provide us with information about yourself and your company in a number of ways, such as when you order our services or contact us on our website, when you contact us by email, letter or phone when you sign up for a course, meeting, seminar or similar when you sign up for newsletters or interact with our social media.

This information may be:

Personal and contact information: Name, address information, email Address, mobile phone number, your occupational role, your workplace.

Payment Information: Billing Address, Reference, Other Billing Information.

Information we collect about you

When you come into contact with us, we can collect information (note that we do not necessarily collect all data below):

Personal and contact information: name, invoice and delivery address, e-mail address, mobile phone number, your professional role, your workplace.

Information about services and deliveries: Details about the services you subscribe to or purchase, such as current consulting, assignments, projects, or training and newsletters that you are reading.

Financial information: Credit rating.

Historical information: Past purchase, Attendance on training and meetings, Payment history.

Device information: e.g. IP address, language settings, browser settings, time zone, geographic information, operating system, platform and screen resolution (via statistics tools and newsletters).

The information you provide us is necessary either to enter a contractual relationship with us or for other purposes. For example, it may be for improving our information and services to you or perform our mission and our commitments to you as a customer. Social security numbers are only stored in special cases for special services that requires legitimized identification. Read more about how we use cookies in our cookie policy.

What do we do with the information?

Provide, perform and improve our services.

All data is used to provide, perform and improve our products and services to our customers. Here you can see what information we process, in which situations and what legal basis we support our use.

When you order products, services, trainings and sign agreements with us:

Category of Information, Personal Information, Company Information, Organization Number, Address Information Billing Information, Occupational Role, Email, Phone Number

Legal basis: Execute our contractual obligations towards you

When you contact us via web form:

Category of tasks, Personal data, contact details, name, professional role, E-mail, telephone number,

Legal basis: Perform our contractual obligations towards you and your legitimate interest

When you contact us by email and telephone:

Category of Data, Personal Data, Contact Details, Name, Title, Email, Phone Number, Company Information

Legal basis: Perform our contractual obligations towards you and your legitimate interest

When you receive information or offers from us via newsletter:

Category of tasks, Personal data, Contact details, Name, E-mail

Legal basis: Consent

When you are identifiable on photos and movies that we publish:

Category of tasks: Personal data, Photo / video, Mingle images

Legal basis: Execute our contractual obligations towards you or Interested interest or Consent

When you participate in our quality surveys and customer satisfaction surveys:

Category of Information: Personal Data, Contact Details, Name, Company Information, Case Information, Answers and Reviews

Legal basis: Relevant interest and Consent

Will we share your information?

We will never sell your personal information to third parties without your permission. Sometimes we share your personal information with suppliers or subcontractors in order to perform our commitments to you. We comply with legal, technical and organizational requirements to ensure that your information is handled securely.

If 3H Biomedical's or a substantial part of 3H Biomedical's assets are acquired by a third party, personal information about 3H Biomedical's customers may be distributed to the third party in order for the mission to be continued.

Where do we process your personal information?

We strive to always store your personal data within the EU/EEA. However, in some situations, they may be treated outside the EU/EEA by a third party, such as a technology provider or subcontractor. We will always take all reasonable legal, technical and organizational measures to handle your information at the same level as the protection offered within the EU/EEA.

How long do we save your personal information?

We save data as long as it is necessary to meet the purpose for which the information was collected, or to fulfill our commitments and as long as required by statutory storage times, especially as regards accounting requirements.

Your rights

You as registered with us have multiple rights that you should know of.

You are entitled to request a registry exemption, once a year.

You are entitled to have your personal information corrected if they are incorrect, incomplete or misleading and may limit the processing of personal data until they are changed.

You have the right to be forgotten, but deletion of personal data cannot be made if it is required to fulfill the agreement or other Swedish or European law, court or government decision states otherwise, and if it is based on legitimate interest. Should you think there are no legitimate reasons or the legitimate interest is incorrect, you may object to the treatment.

You also have the right to withdraw a consent, make complaints about the processing to the Data Inspectorate and object to direct marketing.

Change of data protection policy

We may update this privacy policy. We will announce changes at www.3hbiomedical.com and also disclose the changes we made to the Data Protection Policy. You can always contact us if you want access to earlier versions.

Contact Us

We have a designated person for data protection issues. For questions regarding privacy and data protection, please contact us at info@3hbiomedical.com.

Personal Data Responsible is 3H Biomedical AB with organization number: 556657-5428

Address: Dag Hammarskjold vag 34A, Tel: 018-504400

3H Biomedical's data protection policy was last updated 2018-05-24